

Need additional support?

As a company that is committed to providing high quality services to all our clients, we will always aim to make reasonable adjustments ensuring all individuals receive the required help they need.

However, due to the requirements of different awarding bodies the level of support may vary. Please contact our team on **0345 605 0006** or alternatively email us at **training@hss.com** to learn more on how we can support you on your journey with us.

Worried about a language Barrier?

It's important for the majority of our practical courses that you have a basic understanding of both written and spoken English. If English isn't your first language, we may be able to assist you with an alternative language test paper depending on the course.

If you wish to have a translator provided on your course, please contact our team upon booking to discuss your requirements. You can call us on **0345 605 0006** or alternatively email us at **training@hss.com**.

Several of our E-Learning courses can be taken in a different language there are up to 41 languages available making it easier for our learners to engage with the content given.

Do you struggle to read and/or write?

We understand that at times you may need additional support for your learning and are here to help you with any concerns that you have in this area. If you are due to attend one of our courses and have difficulty with reading or writing we can offer you one or a combination of all the below options:

- Additional examination time.
- A reader to assist with reading exam questions.
- A scribe to assist with writing your answers to questions.



Please reach out if you feel this applies to you, we are here to help in anyway, that we can accommodate to your needs. You can reach us at **0345 605 0006** or email us at **training@hss.com**

Are we a disability confident employer ?

HSS Training is committed to fostering an inclusive workplace environment. As a level 1 Disability Confident Employer, we prioritize diversity and provide equal opportunities for all employees.

As a level 1 Disability Confident Employer we have agreed to the following commitments to help make a difference allowing more people to access jobs.

HSS Training commitments are:

- Inclusive and accessible recruitment.
- Communicating vacancies.
- Offering an interview to disabled people.
- Providing reasonable adjustments.
- Supporting existing employees.

Our dedication to supporting individuals not only reflects our values but helps enrich our teams with a wide range of perspectives and values.

